WHERE CAN I FIND MY ELECTRONIC CONTROL CARD?

Download the "eC32" app from the **Google Play Store** or the **App Store**
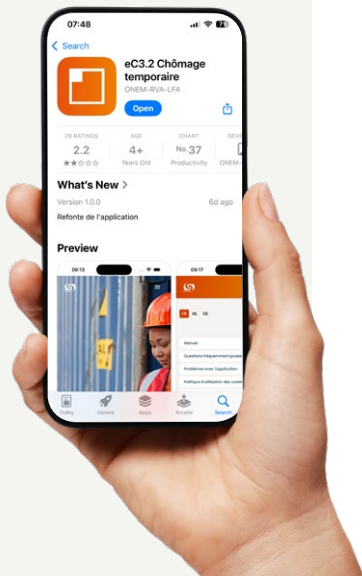
Go to the Social Security website: **www.socialsecurity.be**

Sign in via **itsme** or **eID**. No itsme yet? Find all the information you need at **www.itsme.be**

CROSS-BORDER WORKER OR NO EID?

If digital registration is not possible, please contact RVA at 02 515 44

Visit **www.hetacv.be** to view and edit your personal data via "Mijn ACV". You will also find an overview of all payments.

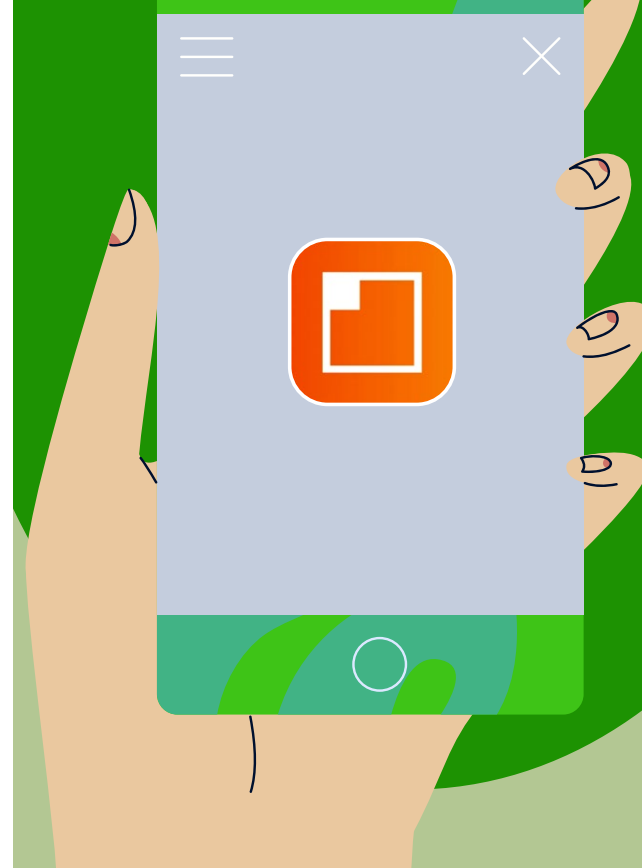### We're happy to help you on your way
See the instructions on the back.
Or watch the video for more information at
www.rva.be

This folder was developed in association with RVA.

eC3.2

The electronic control card for temporary unemployment

From 1 January 2025, the electronic control card for temporary unemployment will become mandatory. Talk to your employer and start using the electronic control card today.

Install the app

Getting started

1

Check the box to agree with the guidelines and choose the month for **the first use**.

2

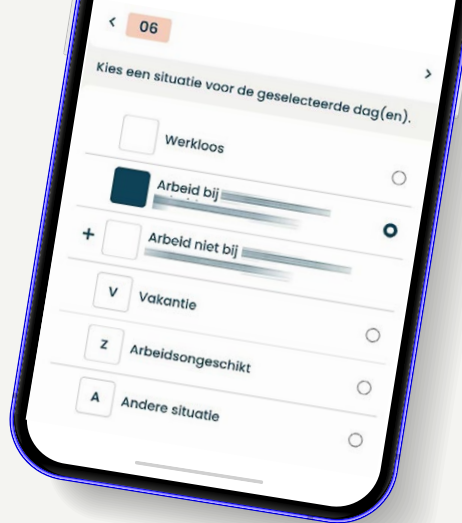Choose **the employer** who put you on **temporary unemployment**.

! *You must complete the electronic control card correctly from **the first till the last day** of unemployment of the **month**. In the construction sector (PC/CP 124) you always have to fill in the electronic control card.*

3

Choose **the month** for which you want to fill in the control card. Next, you will be given access to the calendar.

4

Indicate **the day** for which you want to fill in a situation and click on "Geselecteerde dagen aanpassen".

5

From the menu, choose the appropriate situation:
a.
Do you still work for the employer who put you on temporary unemployment? Then choose "'arbeid *bij die werkgever".*
Report any type of work before you start working!
b.
Also indicate other work, holidays, incapacity for work or other situations.
c.
Leave the days of your temporary unemployment blank.

6

Click "bewaren" to save your selection.

7

After the end of the month, send your control card to ACV by clicking on **"Controlekaart verzenden".**

Once the control card has been sent, you cannot make any more changes. Be sure to double check in advance whether everything has been filled in completely and correctly.

All set!